Facebook & Instagram Advertising

Marketing Music with Facebook Business & Ads Manager



Agenda

- Advertising Theory
- Ads Manager Walkthrough
- Ad Types & Best Practices
- Business Manager Features
- Alternative to Boosting Posts



Advertising Theory



The Goal of Digital Marketing

"Deliver the right message to the right audience in the most cost effective way"



Digital Marketing Methodologies

- Organic Social Media
- Content Strategy
- Digital Optimisation
- Streaming Marketing
- Viral Marketing
- Digital Advertising



What Can Digital Advertising Achieve?

- Can grow brand awareness
- Can build engaged audiences across platforms
- Can drive fans towards revenue sources
- Can't create brilliant music
- Can't create interesting artists



UNKNOWN

Brand
Awareness

AWARE

CASUAL

Remarketing

ENGAGED

SUPER FAN

The Marketing Rule of Music

It takes an average of seven or more interactions with your artist / message / release before a fan is actually consciously aware.



Advertising Goals

- Increase visibility
- Increase awareness
- Increase engagement
- Grow fanbase
- Drive sales / streams (financial)



Key Advertising Steps

- Identify objectives
- Identify point of ROI / ROAS
- Identify audiences
- Plan creative, copy and communication

- Test ads and audiences
- Measure, attribute, optimise



Facebook Ads Manager



Benefits of Ads Manager

- Multi-platform reach beyond Instagram and Facebook
- Low barrier to entry
- Powerful and robust tool
- Scalability and global reach



Business Manager

- One-stop shop for businesses
- Separates personal accounts and business profiles
- Manage level of access for employees, admins and other partners
- Central hub for advertising
- Full suite of marketing and business management tools



Setting Up

- Set up a Facebook Business Manager at business.facebook.com
- Create an Ad Account
- Facebook Page & Instagram Professional Account
- Access permissions
- Verify Business & Domain



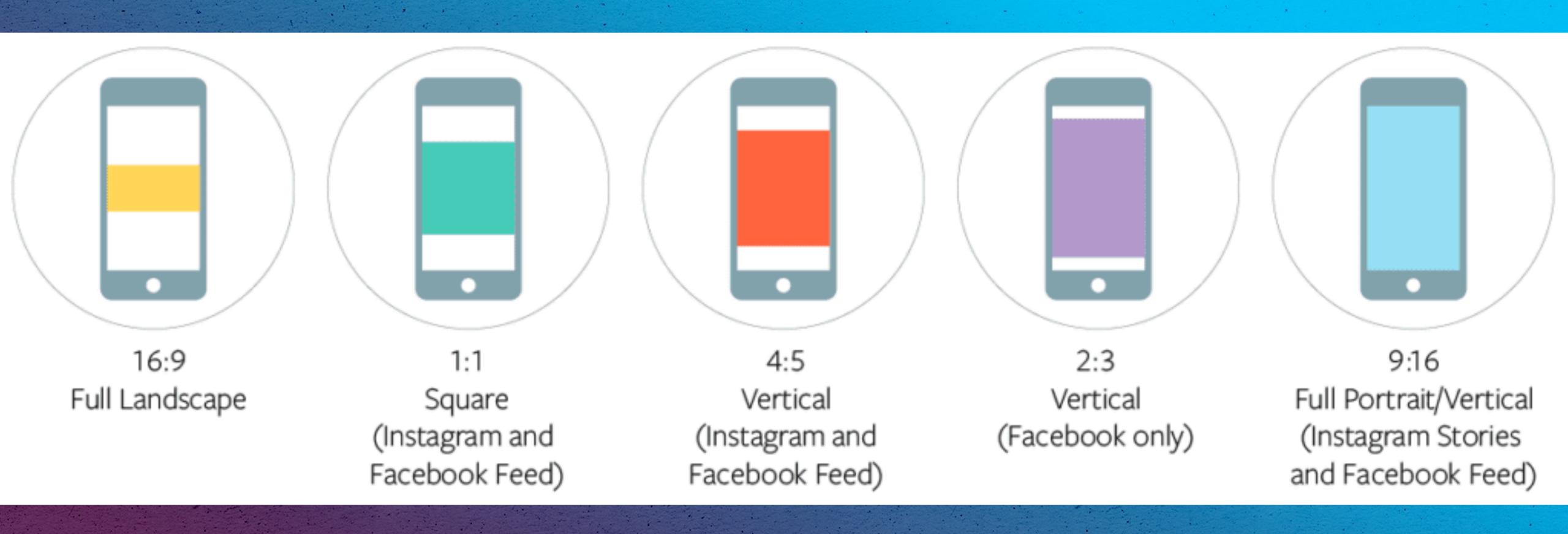
Ad Types & Best Practices



Recommended Ad Placements

- Feed (IG Feed, FB Feed, IG Explore, FB Video Feed)
- Stories (IG Story, FB Story, Messenger Story)





Main Types of Ads

- Feed Ads
- Carousel Ads
- Collection Ads

- Story Ads
- Interactive Story Ads (Polls)
- Carousel Story Ads



Social Media Users

- Short-attention spans
- Scrolling
- Sound-Off



Creative Best Practices...

- Grab attention in first 3 seconds
- Convey narrative without sound / prompt users to turn sound on
- Feature artist name + release title quickly and prominently
- Clear call-to-action (e.g. "Swipe Up To Listen")
- Mobile-first approach



Creative Best Practices Continued...

- Quick / snappy cut
- Show faces humans respond to other humans
- High contrast creative is more enticing
- A/B test multiple pieces of creative



Copy Best Practices

- Tailor copy based on audience
- Non-Core: Copy that will capture someone's attention who hasn't heard of that artist before. Avoid 'Out Now' or 'Buy Now' CTAs
- Core: Can use direct call to actions (e.g. 'Out Now'). Personal copy from artist also works well



Advertising Policies

- The review process
- Prohibited content
- Restricted content
- Text in ad images

Business Manager Features



Types of Audiences

- Custom Audiences
- Lookalike Audiences
- Saved Audiences
- (Special Ad Audiences)



Custom Audience Sources

- Instagram account/Facebook page: Reach engaged users
- Video: Create a remarketing list based on video views on IG & FB
- Website: Reach website visitors if a pixel has been installed
- Customer list: Import personal data if you have the consent



Growing with Lookalikes

- Can be created from any Custom Audience
- Should be based on your best customers
- FB recommends to base on 10K-50K audience sources
- Lookalike audiences exclude Source Audiences
- 1% lookalike audience recommended



Saved Audiences

- Combine custom/lookalike audiences
- Refine your audience further



Top Tips: Audience Location

- Worldwide is good for cheap mass reach, but less meaningful
- Think local: radio, DSPs, tour, language



Top Tips: Interest & Behaviour

- Spotify/Apple Music
- Similar artists
- Make sure you're not adding too many requirements

Top Tips: Re-engage lapsed engagers

- Utilise the timescale on engagement audiences
- Reach users who most likely haven't been served your organic content algorithmically
- Reach users who engaged with you many months ago to encourage them to rediscover you



Events Manager

- Data sources
- Custom conversions
- Partner integrations



Pixels

- A piece of code placed on a website
- Helps you retarget Facebook and Instagram users who engage off-platform
- Track conversions
- Build audiences



Custom Conversions

- Define an event to track and optimise
- Needs an installed pixel to work
- Track specific conversions
- Build specific audiences
- Needs organic traffic



Ads Reporting

- Create customised reports
- How many people saw the ad (reach)?
- How many times was the ad shown (impressions)?
- What countries / ages / placements / audiences drove most results?
- How much was paid per result?



Audience Insights

- Understand your audience, or the overall Facebook audience
- Filter audiences
- Create audiences to use in ad sets
- Learn more about your audience



Alternative to Boosting Posts



Promoting Organic Content

- Put spend behind organic content posted to Feed
- Increase algorithmic reach of post
- Important for social proofing
- Target engagement audiences
- Surface content to those who have engaged but haven't followed



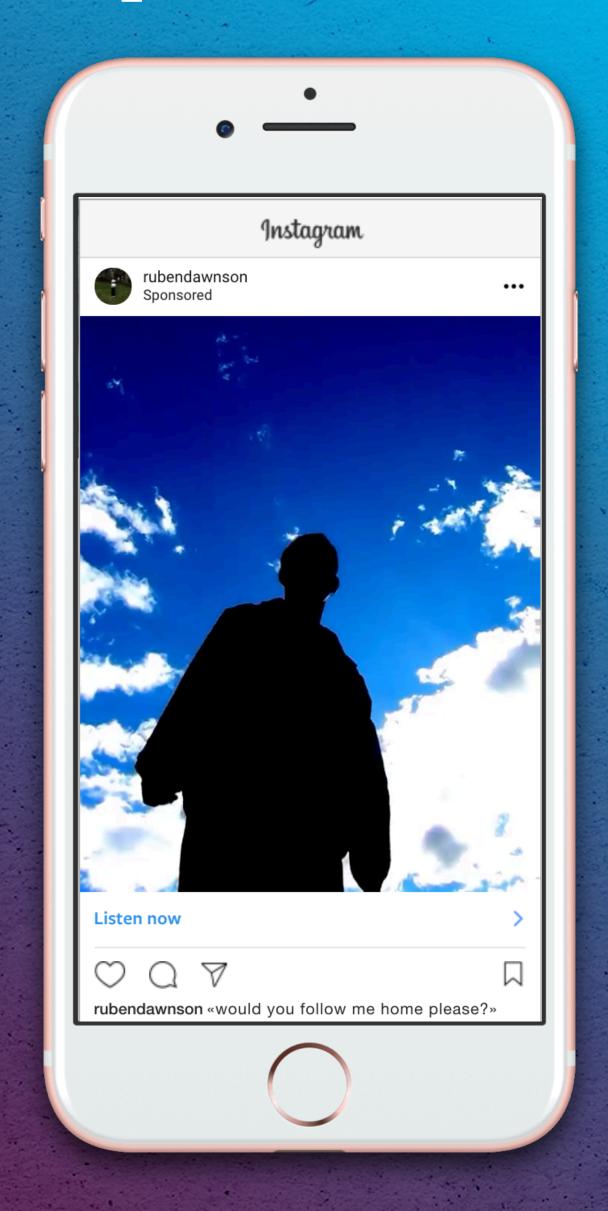
Top Tips: Identify the Objective

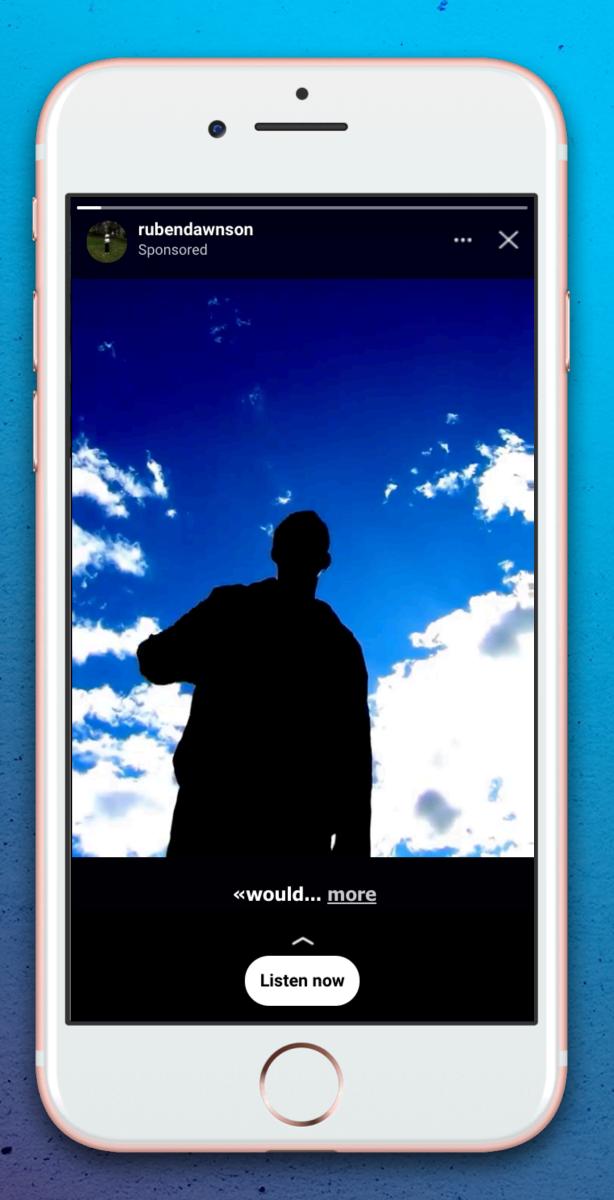
- Reach: Ensures everyone in a specific audience sees your post at least once
- Video Views: Video creative that you want users to watch
- Engagement: Drive likes, clicks, shares, comments etc.

Warning: 3 second view will count as an engagement, so don't run videos in engagement campaigns



Top Tips: Use Correct Placements







Top Tips: Don't Overspend

- Don't recommend using big budgets to promote organic posts
- Overspending can skew your public interaction numbers
- \$5 \$10 a day per post, for a few days is usually enough



Top Tips: Choose Accelerated Delivery

- Facebook tries to generate as many results as possible for your budget, as quickly as possible
- Tends to be more expensive
- Particularly useful for promoting organic posts





Key Learnings

- Know your advertising goals before embarking on campaign
- Understand Facebook's advertising policies when developing creative
- Test ads to see what performs the best
- Use pixel and custom conversions to track and optimise
- Don't use on-platform boost/promote options, set up in Ads Manager



Questions?

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